

GRATUITY WEBSITE

July 2024

Dear Crestwood Families,

We're so glad that your child(ren) has had the opportunity to join us at Crestwood and we hope it's been a great summer so far.

As week 4 comes to an end, some campers and families are already starting to say their goodbyes. Many of the families have reached out for information on how to tip staff members who have worked so hard this summer. Tipping of group staff is customary but completely optional (and should come at the end of a child's time at camp). Tips will have no effect on a camper's experience at Crestwood. At the end of this letter, we have included some suggested amounts, but please do whatever you feel is appropriate.

We will no longer be receiving cash tips and envelopes and have teamed with Grazzee, a contactless tipping website. The website is easy to use and the funds will be sent directly to each staff member. Below you'll find instructions on how to use Grazzee. Your gratuities are kept private. No other staff member, camp administrator or other camp parent can view gratuities sent by you. If you used Grazzee last summer, we ask that you DO NOT USE THE APP (delete it). Please use the WEBSITE ONLY which is also very mobile friendly. There were some technical issues with the APP last summer.

GRAZZEE INSTRUCTIONS

1. If you have the GRAZZEE APP - Please Delete It
2. Simply click the link to be directed to Crestwood Day Camp's Grazzee page <https://web.grazzee.com/entity/crestwood-day-camp-2024>
3. Navigate to your child's bunk and/or bus; all the staff members associated with that bunk/bus will be neatly listed for your convenience
4. Decide on the amount you wish to tip and optionally, pen a thoughtful note to go along with it, then tap 'Continue'.
5. Input your personal details so the staff member knows who the generous tip is coming from. Don't worry, your privacy is important; only your name will be disclosed.
6. Tap 'Continue', choose your payment method (checking account or credit card**), and follow the straightforward instructions to process the payment.

Crestwood Country Day School and Camp
313 Round Swamp Road, Melville, NY 11747
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7. As soon as you tap 'Send', the staff members are instantly notified via email and push notification. You'll also get an email receipt as a record of your transaction.
8. If you encounter any hitches while using the website, don't hesitate to contact Grazzee through their website or email zach@grazzee.com or call Zach at 646-729-8608.

Grazzee transaction fee typically charged to parents will be paid by Crestwood.
**Additional Credit Card / Debit Card Fees will be charged. No ACH / Checking Fees.

GRATUITY SUGGESTIONS - 2024

Please use the chart below only as a guide. Feel free to make your own decisions based on your experience.

Some groups have more campers than others and as a result may have more or less staff (Most groups average around 4 staff). Adjusting the amount based on the size of the staff is appropriate.

The suggestions listed in the Grazzee Website are not as specific as below. Please refer to the suggestions below if you need help in determining what to send or feel free to call our office or your Division Head.

Group Leaders:

4 Weeks: \$50-\$70
8 Week: \$90-\$110

Counselors (Jr. Counselors / Asst Group Leaders):

4 Weeks: \$40-\$60
8 Weeks: \$60-\$90

Teen Travel / Teen Adventure Staff:

4 Weeks: \$80-\$120
8 Weeks: \$160-\$200

Bus Counselors:

4 Weeks: \$20-\$30
8 Weeks: \$30-\$50

Junior Day: Bus Counselor / Bus Driver (2:30 Bus)

4 Weeks: \$10-\$15
8 Weeks: \$15-\$25

Bus Drivers: Crestwood Drivers (buses 43-51 and all Junior Day runs) will be on Grazzee Website (Please tip Huntington Coach Drivers directly)

4 Weeks: \$15-\$20
8 Weeks: \$20-\$40

Swim Instructors/Lifeguards

We have created a "Bunk" called ALL LIFEGUARDS. Any tips given will be pooled by all the lifeguard staff and shared equally. If you would like to tip a specific swim instructor or Swim Administrator, please call your Division head, the swim director or the office for guidance.

Specialists

If there is an activity specialist that has made an impact on your child and that you would like to

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thank, please call our office for guidance.